ComXchange

PBX • Call Accounting • Voicemail

Base System Features

HOSPITALITY

- E-911 Notify
- Integrated Call Accounting
- IP / RS232 Serial Interface Connectivity
- PMS
  - Check-In / Check-Out
  - Hospitality Phone Apps*
  - Populate Names Directory
  - Room Changes / Moves
  - Room Status With ID
  - Single System Multi Flag Support
- Wakeup Calls
  - Bulk Wakeup Calls
  - Customizable Wakeup Call Announcement
  - Guest Initiated Wakeup Calls
  - Failed Wakeup Call Notify
  - PMS Enabled Guest Voicemail
  - Wakeup Calls with Snooze
- Web Dashboard for Hospitality Features

ATTENDANT CONSOLE*

Phone Based with Hospitality Apps

- Call Transfer
- Change Guest Room Calling Restriction
- Configure Guest Language
- Enable / Disable Do Not Disturb for Guest
- Enable / Disable Time Based Routing or Call Flow Controls
- Manual Check-In / Check-Out
- Record Wakeup Call Announcements
- Park / Pickup Calls
- Room Moves
- Room to Room Block
- Set / Clear Wakeup Calls

CALL FEATURES

- Auto Answer*
- Automated Attendant
  - "0" Ring Down
  - Directory Dial by Name
  - Multi-Level Menus
- Caller ID Blocking
- Call Forward
  - CFB Call Forward on Busy
  - CFU Call Forward Unavailable
- Call Monitoring BLF (Busy Lamp Field)
- Call Parking / Call Pickup
- Call Pickup / Pickup Groups
- Call Queue Prioritization
- Call Recording**
- Call Recording to External Storage**
- Call Snooping
- Call Transfer
  - Blind
  - Supervised
- Call Waiting
- Caller ID
- Caller on Hold
- Conference Bridge
- Customizable Announcements
- Customizable Speed Dials*
- Direct Transfer to Voicemail
- Directed Call Pickup*
- Distinctive Ringing*
- Do Not Disturb
- Intercom*
- Mass Notification (Bandwidth dependent for hosted)
- Music on Hold - Streaming**
- Music on Transfer
- Overhead Paging*/**
- Prepend Announcement (Call Features)
- Talk Detection
- Three-way Conferencing*

CALL ROUTING

- ACD (Automatic Call Distribution) Queues
- Auto Attendant / IVR (Interactive Voice Response)
- Automated Caller Routing
- Calendar-Based Call Routing
  - Holiday and Office Hours Routing
- Find Me / Follow Me
- Failover Trunking
- Hotline / Ring Down
- Ring Groups / Hunt Groups
- Time Based Routing

USER CONTROL PANEL

- Call Accounting View / Schedule Reports
- Call Forward Controls
- Call History and CDR
- Call Waiting Controls
- Do Not Disturb Control
- Follow Me Control
- Hotel Dashboard Access
- User Setting Control
- Voicemail Control
- View Contacts
- Web RTC Phone

** Handset dependent*
***Additional equipment may be required*
****Add-on Module*

In an effort to continually improve our products, 360 Networks, LLC reserves the right to change features and specifications without notice

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Base System Features

CORE SYSTEM

- Admin Interface - Web Based GUI
- Backup and Restore - Automated System Backup, Incremental Restore
- Class of Service
- Date and Time Synchronized to Atomic Clock via NTP
- Daylight Savings Time Adjustment
- Directory
- Endpoint Manager
- Integrated Voicemail
  - Append Message
  - Caller ID in Message
  - Email Notification / Attachment
  - Guest Specific Voicemail
  - Message Envelope
  - Personal Greeting
  - MWI (Message Waiting Indicator)
  - Voicemail Blasting
- Linux Operating System
- Multi-Language Prompts
- Multi-Time Zone Support
- PBX Failover / Survivability
- User and Group Management

ADD-ONS

- ComX-Q-MetriX***
- Teams Integration***

REPORTS & LOGGING

- Call Accounting Reports
- CDR (Call Detail Records)
- Centralized Logging
- ComX-Q-MetriX*** -Advanced Reporting Add-on
- Extension Status
- Resource Usage Graphs
- Scheduled Call Accounting Reports
- Scheduled Wakeup Call Reports
- SMDR (Station Messaging Detail Records)
- Web Dashboard Reports
  - Emergency Calls Report
  - Wakeup Calls Pending Report
  - Wakeup Calls Completed Report
  - Wakeup Calls Failure Report

NETWORK

- Analog Support
  - FXO Gateway
  - FXS Gateway
- IP Phone Plug and Play
- Remote Office Support**
- QoS Support
- PRI/T1/E1 Circuits
- SIP Trunking

SECURITY

- Authentication for SIP Extensions
- Fail2Ban - Intrusion Detection
- Granular Admin / User Access
- Secure Communications Srtp and TLS
- Secure Firewall
- Secure HTTP Access
- VPN - Remote Management
- Weak Password Detection

ENDPOINT SUPPORT

- Door / Speaker Phones
- FXS / FXO Gateways
- SIP Phones
- SIP Talk Back Speakers
- SIP Strobe Lights
- Video Phones

CODEC SUPPORT

- Ulaw
- Alaw
- gsm
- g.722
- g.723
- g.726
- g.729

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